Upper Respiratory Infection -Appropriate Treatment





Discuss Facts

- A majority of upper respiratory infections are caused by viral infections
- According to the CDC, an antibiotic will not help the patient get better
- Taking antibiotics when not indicated could cause more harm than good
- Taking antibiotics will not make you feel better



Make it routine

- · Obtain a comprehensive medical history
- Perform a thorough physical exam
- Document all findings in the medical record



Give Iformation

- Set expectations by educating on the recovery time for symptoms and comfort measures
- Educate on comfort measures to ease symptoms
- For patients insisting on an antibiotic, prescribe medication to relieve symptoms as applies
- Encourage follow-up after 3 days if symptoms persist or get worse



- Comorbid Condition History: Emphysema, COPD, Chronic Bronchitis
- Competing Diagnosis that requires an antibiotic: Acute Pharyngitis, Acute Sinusitis, Otitis Media are examples



Code and Submit Claim

 If prescribing antibiotics, list all competing or comorbid diagnosis codes on the claim when submitted.



